

Bathroom Adaptation Customer Testimonial



Mr & Mrs M. in Malvern privately approached GB Electrical & Building Services as Mr M. needed to update a ground floor ensuite bathroom into an adapted bathroom to help facilitate his independence. The old bathroom had become impractical and he struggled with using the facilities.

“ I am in full appreciation & full admiration of the quality of work they have delivered... ”



Why did you choose GB Electrical & Building Services Ltd to complete the work?

A good friend of ours and Occupational Therapist highly recommended GB to us as she knows Jason and knew that they would be the right company for us. We were not disappointed.

Did the service meet your expectations?

There isn't anything better than excellent - everything is excellent. You expect people to come in and deliver, to communicate and get the job done. What you don't expect is such delightful & competent people, who are so accommodating in helping you with your requests. With absolutely no demurring they have been so willing and so helpful in making the bathroom how we want it. I am in full appreciation and full admiration of the quality of work they have delivered. We could not be more full of praise.

How has it impacted your daily life?

It will make my life a lot easier, at the moment I can't get up the stairs. The new facilities are much more accommodating, especially for those with disabilities. Thank you for what you have done - it is very impressive.

What are your thoughts on the aftercare and service throughout the process?

I am not sure how you can rate them better than excellent. I am getting bored of using the word excellent. They have been brilliantly excellent! We are very, very pleased and couldn't wish for more. Everything is perfect - I can't think of any area of criticism.

Tips and advice for anyone else looking to have an adaptation

If you're looking to have an adaptation talk to an Occupational Therapist and get in touch with GB Electrical & Building Services. This is a company that really cares and understands the needs of disabled people. From start to finish Jason, Pete, Adam and Neil were kind and patient. They clearly take great pride in their work; they were clean, tidy and have a great eye for detail. GB have exceeded my expectations with communication, customer service and the quality of the work and products.