

Complete Level Access Wetroom Customer Testimonial

Mrs G. in Usk was awarded a Disabled Facilities Grant to have her bathroom converted into a complete level access wetroom.



“Always obliging, nothing was a problem...”



How did you come to choose GB Home Adaptations to do the work?

You were on the Council's recommended contractor list.

Did the service meet your expectations?

Oh yes, you're a lovely firm, I wouldn't hesitate to recommend. Stuart, was my main builder, was a lovely chap. All of the chaps that came to do the electrics and floor were also very, very nice. I couldn't have wished for nicer people.

How has it impacted your daily life?

It's an enormous help. To have a shower is lovely. I used to struggle to get in and out of the bath, so for several years I had to make do with a strip wash. The first shower I had in it, I felt like a new woman. The adaptations were perfectly suited for my needs. Everything was compact and where I needed them to be. It makes such a difference, you feel cleaner and better in yourself. I'd miss it dreadfully now after having to make do for so long.

If you were to recommend us what would you say?

Excellent firm, excellent workers. Always obliging, nothing was a problem, all very helpful. Stuart, particularly, was a lovely chap. I would chat to him as if I had known him a long time. I felt really comfortable with him. I can't fault him. Whilst he was working here my boiler went wrong which was absolutely nothing to do with him or their job but he fixed it for me. He went over and above on what he needed to do.

I have no qualms in recommending GB. You get a lot of cowboys these days so a nice firm like yours deserves the praise so I would like it put down on record that I am very pleased with the work, everyone I dealt with was lovely and I would absolutely like to have Stuart back at any point to do other work.